

Fairhill Medical Practice

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Who works at a GP surgery (and what do they do)?

GP surgeries and staff, like hospitals, have changed over time. No longer simply GPs, Nurses and receptionists, there are many other professionals involved in primary care and at your surgery, to offer you the best patient care.

Our team

Doctors (General Practitioners/GPs) – these doctors have completed their training in General Practice and are the equivalent to Consultants in hospital.

Appointments with our Doctors can be booked online via NHS app

All other staff members patients can book in directly without seeing a Doctor and these appointments can only be book via our team via the phone and not online.

Nurses – registered nurses who have undergone specific training in managing long-term conditions, immunisations, women's health, and wound care. They often run clinics of their own.

Clinical Pharmacists – work alongside doctors in the surgery providing medication management. They often do medication reviews, especially in patients with a complex medical history or older patients. They also provide chronic disease management. Pharmacists play a vital role in supporting the NHS – did you know you can book an appointment with them directly if you have queries about your medication?

Physiotherapists – often known as 'First Point Physios'. These healthcare professionals assess and manage patients with suspected musculoskeletal conditions. You can book an appointment with a physiotherapist directly through the GP receptionist. They can refer you on for imaging/scans if needed, and follow you up – or refer you for a course of physiotherapy.

Lifestyle Coaches – some practices now have lifestyle coaches based within the practice, providing valuable support for patients trying to lose weight.

Social Prescribers – meet many different types of non-clinical need, ranging from support and advice for individuals experiencing debt, unemployment, housing or mobility issues to tackling loneliness by building social connections through joining local community groups, such as walking, singing or gardening groups.

Partners

Dr Elizabeth Katay

Dr Greg Maylen

Dr Richard Van Mellaerts